

## **Australian Content**

Unless otherwise stated the product(s) quoted are manufactured by RMS at our production facility in Melbourne Australia. Approximately 60% of our sales volume is derived from equipment manufactured in house with a local content close to 80%. Imported components such as semi-conductors are sourced from local suppliers & preference is given for reasonable stock holding to support our build requirements.

## **Quality Assurance**

RMS holds NCSI (NATA Certification Services International), registration number 6869 for the certification of a quality assurance system to AS/NZS ISO9001-2008. Quality plans for all products involve 100% inspection and testing carried out before despatch. Further details on specific test plans, quality policy & procedures may be found in section A4 of the RMS product catalogue.

## **Product Packaging**

Protection relays are supplied in secure individual packing cardboard boxes with moulded styrene inserts suitable for recycling. Each product & packing box is labeled with the product part number, customer name & order details.

## **Design References**

The products & components produced by RMS are based on many years of field experience since Relays Pty Ltd was formed in 1955. A large population of equipment is in service throughout Australia, New Zealand, South Africa, The Middle East & South East Asia attesting to this fact. Specific product & customer reference sites may be provided on application.

## **Product Warranty**

All utility grade protection & auxiliary relay products, unless otherwise stated, are warranted for a period of 24 months from shipment for materials & labour on a return to factory basis. Repair of products damaged through poor application or circumstances outside the product ratings will be carried out at the customer's expense.

## **Standard Conditions of Sale**

Unless otherwise agreed RMS Standard Terms & Conditions (QF 907) shall apply to all sales. These are available on request or from our web site.



## **Relay Monitoring Systems Pty Ltd**

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